

LLOYDS
BANKING
GROUP



LLOYDS BANKING GROUP - ANDOVER

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Internal Use Only





INTRODUCTION



- Lloyds Banking Group employs approximately **88,000 colleagues** spread across 13 Divisions, servicing the banking needs of over **30 Million Customers** through their life journey.
- Lloyds Banking Group is made up of a number of brands:

LLOYDS BANK 

 BANK OF SCOTLAND

SCOTTISH WIDOWS 

 HALIFAX

 AMC

 BIRMINGHAM MIDSHIRES

 BANK OF WALES
BANC CYMRU

 CLERICAL MEDICAL

 Colleys
Property Experts

 iWEB

blackhorse 

 LEX AUTOLEASE

- Locally to Andover we employ over **1,000 colleagues** in roles ranging from processing a customer cheque, face to face customer transactions and various support type functions such as Risk Management, Service Excellence and Change Management.

MY STORY



- I have lived in or around Andover all my life.
- I came to the Bank not knowing what my life ambitions were; no plan just one simple goal which was to earn money, spend money and have a good time in the process.
- After a year I moved from a temporary contract and was made permanent.
- At this point my manager asked me to build a development plan and look further than my short term plans.
- That plan changed my life. Over the last 11 years working with Lloyds Banking Group, my peers and my managers have invested in me and this is why I have done what I have done and I am where I am.

Lived in
India for a
year

Negotiated
large contracts
with suppliers

Managed teams
and sites
ranging from
30 up to well in
excess of 500
people

Presented and
reported to the
Directors of the
Group

Built and
managed a
supplier based
contract of over
1500 people
across 2 sites

WHY AM I HERE TODAY?



To build and strengthen the presence of Lloyds Banking Group within the local community



To promote Lloyds Banking Group as a place where people can build careers



The youth of today will be the people who take this Bank forward





UNLOCKING THE LOCAL TALENT POTENTIAL





OPPORTUNITIES IN FINANCE

Head
of
Site

Product
Change
Support
Manager

Product
Coach

Team
Coach

Product
Performance
Officer

Processor

Product
Control
Manager

Business
Performance
Manager

Change
Manager

Product
Control
Officer

Office
Administrator

Flow
Leader

Product
Performance
Analyst

Colleague
Performance
Manager

Product
Change
Support

Resource
Co-ordinator

Technical
Specialist

Comms and
Engagement
Officer



INVESTING IN YOUTH

We know our people are key to us achieving our goal of being the best financial services organisation in the UK. Fully engaging colleagues and creating a working environment where everyone can feel comfortable and able to be themselves are vital to meeting our business objectives.



17%

Of our colleagues are
aged between
18 - 20



10.5

Million customers
use the Mobile
Banking app. This
has grown from
500K within a year



We achieved the
highest Colleague
Engagement scores
within our Business
area

LLOYDS IN THE COMMUNITY



27

Charities and causes supported



£31,238
Raised



360
HOURS
Of volunteering provided



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THANK YOU

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