

THEME 1: Enabling the delivery of new homes that people can afford and meeting different types of need in our communities.	What we will do	When will we do it?	Who will deliver this?	Resources	Milestones	Target/Outcome	What would success look like?	Progress update February 2024
Deliver 1000 high quality, suitable and affordable homes throughout the borough between 2020 and 2025.	Negotiate through the planning system to maximise new affordable housing delivery.	Ongoing	Housing Development Team	Staff time	Regular review of delivery at staff 1:1s and appraisals. Quarterly performance monitoring and reporting. Year end performance monitoring, analysis and reporting.	At least 200 new affordable homes per annum that meet a range of needs including (and particularly) those on the housing register.	200+ new affordable homes delivered per annum that are of adequate size and design to meet both current and future needs of occupants.	Delivery in 2022/23 was below target due to a range of external factors.
	Actively work with partners to ensure new Affordable Homes meet required space standards	Ongoing	Housing Development Team	Staff time	Review policy position on space standards as part of Review of Local Plan	200+ new affordable homes delivered per annum that are of adequate size and design to meet both current and future needs of occupants.	New affordable homes support households' changing needs and enable larger households to have better prospects of securing affordable homes.	RP partners continue to take a more robust approach to requiring better space standards, with requirements to meet at least 85% of Nationally Described Space Standards and often full NDSS. Local Plan policies now out for consultation include proposals for full NDSS.
	Empower local communities to become involved in considering how to resolve their housing issues, and to identify their housing needs and aspirations to ensure the right homes are delivered. Focus on work with Parish Councils and Community Land Trusts to help bring forward housing opportunities.	Ongoing	Housing Development Team/Hampshire Homes Hub	Staff time / external resources	Linking in with Community Engagement Officers to keep residents informed on affordable housing topics, and providing an opportunity for them to have input on new housing developments. Partnership working with Hampshire Homes Hub	Increased delivery in rural affordable housing during the life of the strategy. Increased sense of ownership and inclusion within the community so that they can influence development in their area.		
	Explore new and innovative models of affordable housing delivery to meet a range of needs	Apr 23	Housing Development Team	Staff time	Respond to government consultations on proposed new affordable housing products. Consider	Increased options for affordable housing delivery.	Provision of new affordable housing products to meet a range of needs.	Produced a First Homes Interim Policy Statement to provide guidance to developers on delivery of that new

					forms of modular housing. Consider use of Merlion Local Authority Enhanced Shared Equity Partnership Scheme. Monitor progress of town centre projects and use of Council owned land to ensure potential opportunities are explored (including any arising from the One Public Estate approach).			affordable housing product. Working with Planning colleagues to consider AH opportunities in town centre projects.
	Implement satisfaction surveys for occupants of new affordable homes to learn from their experience, from allocation of the home, to living in the property – to include paper and online survey.	Apr 21	Housing Development Team/Housing Options Team	Staff time	Review of current survey practices. Development and rollout of survey. Results of survey responses used to inform future changes to service delivery in partnership with RPs.	Feedback from customers to be incorporated into internal practices, including allocations processes, and design of new homes.	High satisfaction rates on the customers' experience of the allocations process and the standard, quality and energy efficiency of new build affordable housing.	After discussions with RP partners it was agreed that this would be a duplication of their satisfaction surveys. RPs provide feedback to TVBC on any specific issues that are raised in their survey responses. This has resulted in the Housing Development Team making recommendations for policy changes in the Local Plan, particularly with regards to space standards.
	Make best use of grant funding held by the Council to deliver additional affordable homes which are over and above S106 requirements whilst also exploring potential to increase delivery of social rented homes across affordable housing delivery more generally.	Ongoing	Housing Development Team	Staff time	Review and monitoring of funds already received / committed. Review funding opportunities at staff 1:1s. Allocating funds and monitoring spend	Less reliance on grant funding for S106 schemes. Better use of funds for non-S106 schemes and/or additionality.	Increased delivery of affordable housing and better use of public subsidy. Clear records of funds available for use. Opportunities to target grant funding to enable additional / increased delivery of rented units at social rent identified and supported.	All S106 funds have been checked for conditions of use / timeframe for spend and are regularly monitored to ensure use and compliance. Some grant funding has been identified for use to secure additional affordable homes through an RP partner.
	Adopt an updated Affordable Housing Supplementary Planning Document to	June 20	Housing Development Team and Planning Policy Team	Staff time / external consultant	Review of current draft Feb 20. Preparation of final document March 20.	Adoption of SPD	Publication of a completed SPD which gives clear guidance to developers on the	SPD adopted by Full Council in September 2020.

	complement existing Local Plan policies and set out clear expectations and parameters to deliver the aims of the Housing Strategy.						policy requirements in Test Valley.	
	Work with planning teams to negotiate delivery of new affordable homes as part of the Andover Town Centre project and in support of the Romsey South of Town Centre project as may be appropriate and linking in with the Council's Corporate Plan objectives.	Ongoing	Housing Development team / Planning teams	Staff time	Commencement of initial planning discussions during 2021. Identify housing needs.	Delivery of new affordable homes to contribute towards a vibrant and sustainable town centre.	A range of affordable homes delivered in the town centre, creating a mixed and sustainable community, providing residents with easy access to local amenities.	Ongoing. Early stages of discussion.
Ensure that affordable housing meets identified local needs in the context of property type, costs and tenure.	Use evidence from housing register and needs surveys to negotiate a range of affordable housing types, including social rented for those in greatest need, and a range of affordable home ownership options for those who wish to own their own home.	Ongoing	Housing Development Team / Housing Options team	Staff time	Ongoing analysis of housing register, needs surveys, and Help to Buy South register to inform planning consultation responses.	Delivery of new affordable homes to meet identified needs	Local people having the opportunity to live in accommodation that meets their needs within their local community without having to move to another area.	Ongoing. Continuing to secure a higher proportion of social rented homes for areas where affordability is an issue for larger homes, with current policy limits. An evidence-based review carried out for the forthcoming Preventing Homelessness & Rough Sleeping Strategy also helped to identify the high need for 1 bed accommodation.
	Review definitions and clauses within S106 agreements to ensure that all new agreements are fit for purpose and meet the aims of the affordable housing policies and the Housing Strategy.	Commenced March 2020	Housing Development Team / Legal Team / Planning	Staff time	Review of current document to identify any areas for improvement. Consultation between internal teams on proposed changes. Agreement on standard template.	A standard S106 template which will increase efficiency.	Clear understanding between Planning / Legal / Housing on standard affordable housing definitions and clauses. A consistent approach to S106 delivery, eliminating any ambiguity and ensuring that the council secures its	New template now in use.

							affordable housing requirements.	
	Continue to monitor the affordability of rented homes in Test Valley.	Annually from April 2020	Housing Development team / Housing Options team	Staff time	Consult with RP partners. Initiate resident surveys to assess affordability of new homes. Analyse evidence from Hampshire Home choice and RP partners on affordability issues at offer stage. Information from RP partners regarding rent arrears and evictions. Produce an Options Paper to address any specific issues.	Reduction in number of applicants being rejected for a property on affordability grounds. Delivery of homes which are affordable to those on lower incomes and/or benefits.	A clear approach to negotiating new affordable homes that meet a wide range of needs based on affordability.	Continuing to negotiate social rent on larger homes where affordability is known to be an issue. We have introduced a process to allow for an affordability assessment for customers who are having a property adapted for their needs, to ensure that they will be accepted by the RP when nominated. Details on levels of rents charged on new affordable homes are collected from RP partners and held on a database to enable analysis.
	Work creatively with Registered Providers, including government Strategic Housing Partners and Homes England, to draw down investment to deliver more affordable homes including more social rented homes.	Quarterly reviews from April 2020	Housing Development team / Registered Providers	Staff time	Re-introduction of RP forum to build effective working relationships to maximise delivery. Re-introduction of strategic 1:1 meetings with RP partners to discuss scheme specific opportunities.	Maximising funding opportunities for affordable housing delivery in Test Valley.	Achieving the delivery of at least 200 homes per annum, to include social rented homes for those in greatest need.	Strategic 1:1 meetings with RP partners are held on a quarterly basis. This is in lieu of a full RP forum.
	In conjunction with delivering the Preventing Homelessness & Rough Sleeping Strategy, review temporary accommodation provision to ensure availability of wheelchair accessible units in the local area wherever possible and required.	Ongoing	Housing Manager / Registered Providers	Staff time / potential future funding requirements	Temporary accommodation profile kept under review	Adequate temporary accommodation provision for all eligible households presenting for homelessness support.	Suitable interim and longer-term temporary accommodation placements for all households presenting to ensure homelessness can be suitable relieved through offers of temporary accommodation where required.	Temporary accommodation is procured from the RP partners as and when needed. When the need for wheelchair accessible accommodation is identified we work with the RPs to source this. Properties purchased using funds from the Rough Sleeper Accommodation Programme included the purchase of some

								ground floor flats with wet room.
Maximise delivery of rural affordable housing to meet identified local need.	Engage with the Hampshire Rural Housing Partnership / Hampshire Homes Hub, and actively work with parishes to help them identify local needs and bring forward sites for development.	Quarterly reviews from April 2020	Housing Development Team	Staff time	New partnership to take effect April 2020. Effectiveness of partnership to be reviewed with team at team meetings.	To have a one stop shop for rural housing delivery and promotion.	Increased delivery of rural affordable housing.	The introduction of our in-house housing needs survey has enabled TVBC to have greater control over delivery, and to build better relationships with local parishes. It has also reduced the costs to the Council in establishing rural housing needs. The rural enabling services have been significantly reduced. The focus is now on in-house enabling but external resources may be available for bespoke Community Land Trust work.
	Work with planning policy colleagues to identify opportunities for affordable housing delivery through Neighbourhood Plans.	Quarterly reviews from April 2020	Housing Development team / Planning Policy team	Staff time	Review of Neighbourhood Plans in progress. Ensure key messages being given to Neighbourhood Plan groups on affordable housing options. Assist Neighbourhood Plan groups to bring forward affordable housing schemes.	All parishes completing Neighbourhood Plans have a clear understanding of affordable housing issues and the needs in their areas	Increased delivery of affordable housing in rural areas	Ongoing partnership working with Planning Policy colleagues to consider affordable housing opportunities alongside Neighbourhood Planning processes and to ensure that N Plans enable delivery.
	Review the approach taken for enabling the delivery of rural affordable housing and the methods for assessing housing needs in rural areas.	Apr 21	Housing Development Team / Planning Policy team	Staff time / potential increased staff resource	Review current processes and costs. Consider more effective methods of providing an enabling service and producing needs evidence.	A comprehensive and cost-effective method of assessing local housing needs and enabling the delivery of rural affordable housing.	A facility to determine the needs in any given area, which is robust and cost effective, that will help inform planning policy, and encourage more rural affordable housing delivery to meet local needs.	Completed. New in-house rural housing needs survey process is now well established.
	Utilise other council networks to promote affordable housing to parish councils and local communities, ie. through local community events	Oct 20	Housing Development team / Communications team	Staff time	Development of a Communications Plan to identify opportunities to promote affordable housing, eg. Rural Housing Week, Shared	Regular promotion of newly completed affordable housing schemes and other related topics to raise awareness of	A better understanding and more proactive approach by local communities/Parish Councils in bringing forward opportunities	Continuing to promote affordable housing through discussions with Parish Councils and Neighbourhood Plan groups.

	(Comms Team) and the Test Valley Association of Town and Parish Councils. Consider use of social media and other media channels to promote AH and gain wider understanding of its benefits.				Ownership Week, Test Valley News.	affordable housing opportunities.	for affordable housing development. Increased interest from households who would qualify for low cost home ownership.	Utilising social media channels where appropriate.
Encourage the development of energy efficient affordable homes to reduce carbon emissions and reduce household heating costs	Actively promote and encourage new affordable housing that incorporates ecologically friendly features and design, working with developers and Registered Providers	Quarterly reviews from April 2020	Housing Development team	Staff time	Review of current practices. Review current policy position. Amend planning consultation responses if applicable	More energy efficient homes being delivered	Reduced bills for occupants of affordable homes	Policies are being reviewed as part of the Review of Local Plan. Some RP partners are already using more ecologically friendly features and design as standard practice.
Ensure support is available for a range of needs, including supported housing	Embed and develop the Council's in-house Resettlement Support Service and continue to build on strengths-based approaches with participation from the wider system of public services	Mar 21	Housing Needs Manager	Staff time	Full complement of staff in roles. Resettlement Officers actively involved in the delivery of Personalised Housing Plans	Minimise the numbers in temporary accommodation. Minimise the length of stay in temporary accommodation. Ensure B&B use is minimised.	TVBC maintains low levels of households in temporary accommodation. Housing Options Officers upskilled in resettlement support techniques to enhance pre-existing asset based approaches.	Resettlement team has been embedded within the housing service, with a focus on support to households in temporary accommodation.
	Develop close links with Hampshire County Council to identify customers who may benefit from bespoke affordable homes to meet specific needs, that may otherwise be difficult to adequately meet within the existing housing stock.	Apr 20	Housing Development Team/ Hampshire CC	Staff time	Initial meeting with HCC to discuss their strategies and identify needs. Identify options for meeting needs. Identify potential funding opportunities.	A clear process for identifying needs and signposting customers to appropriate services. A clear understanding between TVBC and HCC regarding roles and responsibilities.	Suitable and cost-effective housing solutions being made available to customers with specific and high level needs.	Discussions taken place between TVBC and HCC.
Ensure alternative housing options are available for people with mobility needs and those affected by physical disabilities where they may be required.	Encourage the development of new housing which is suitable for disabled people and encourage higher accessibility standards using the Affordable Housing SPD and Part M of Building Regulations	Quarterly reviews from April 2020	Housing Development team	Staff time	Planning policy review. Develop standard planning consultation response to seek accessible homes. Development of SPD. Development of standard S106 clauses and planning conditions to secure	10% of all new affordable homes on sites of 10 or more dwellings to provide homes that are accessible and adaptable.	Delivery of affordable homes that meet the needs of those with disabilities either now or in future, reducing the need for customers to move when their needs change over time	SPD sets the requirements for a percentage of adapted homes on new developments. Planning consultation responses set out requirements for wheelchair accessible homes where needed.

					relevant level of adaptations.			AH policies for emerging Local Plan have been reviewed with a view to having policy requirements for accessible homes. Continuing to secure adapted homes on new developments through successful developer negotiations.
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THEME 2: Improving access to and quality of existing housing	What we will do	When will we do it?	Who will deliver this?	Resources	Milestones	Target/Outcome	What would success look like?	Progress update February 2024
Explore different ways to make the Council's Housing Services accessible for people who need them most	Work with Town and Parish Councils and council teams to deliver place-based events to promote housing related services. Use events to facilitate improved access to services and greater awareness of available help, including promotion of energy efficiency measures in domestic homes.	Ongoing through lifetime of strategy	All housing teams / Community Engagement teams	Staff time	Regular reviews across housing service for opportunities to attend events, including use of Community Engagement services to reach into local communities.	Attendance at local community events, promoting housing initiatives	Better understanding and involvement in delivery of affordable housing, and a clearer understanding of other housing related services available to them.	New ways of working includes accessible support via Teams, and working in partnership with a range of organisations. Parish Council, and other community meetings and events being attended where requested.
	Continue to provide an up to date and comprehensive Service Directory for the area to benefit residents and agencies / stakeholders	Ongoing	Housing Needs Manager / partner agencies including Preventing Homelessness Forum	Staff time	Directory of Services is updated annually	Up to date Service Directory available on the TVBC website	Comprehensive directory of services available for residents and professionals	There will be different service directories produced across a range of services in TVBC to cover a range of topics, rather than one comprehensive directory. This project is being delivered under the Preventing Homelessness & Rough Sleeping Strategy.
	Review the available options for single people and identify how to meet their	Apr 21	Housing Options / Housing Development	Staff time	Discussion at RP forum to identify key issues.	Clear approach to delivery of affordable housing options for single people.	A range of housing options that meet the needs and	No evidence of any key affordability issues. 1 bed homes

	needs now and in the future				Analysis of applicants rejected for housing on affordability grounds. Options Paper to identify issues and options.		affordability of single people.	being negotiated on new developments. Access to the private rented sector remains possible through changes to the Rent Deposit Loan Scheme application, with the removal of the £50 surplus for single people. Funding received from the Rough Sleeper Accommodation Programme has enabled the purchase of 10 x 1 bed units for those at high risk, or who have a history of rough sleeping. These homes are a form of temporary accommodation with intensive wraparound support provided.
	Ensure that victims of domestic abuse are able to access services and support, and that they are able to remain in their homes where it is appropriate for them to do so, working with the Hampshire Making Safe Partnership and local domestic abuse services.	April 2020 onwards	Housing Needs Manager, Hampshire Making Safe Co-Ordinator, ACSC Manager	Staff time	Promotion of the service to Registered Providers and other key agencies	Updated information available to all staff, customers and partners	Increased number of households able to remain safely in their home as a result of target hardening measures and housing option interventions. If possible, to work with Hampshire partners to secure further MHCLG funding to ensure continuation of the programme for a further 3 years	TVBC are supporting Finding Freedom to provide outreach support in the Romsey area on a regular basis. This is a new service that has been introduced
Ensure that those who are least able to afford market housing are supported to access a decent and affordable home that meets their needs	Monitor and review the Allocations Policy to ensure it meets all legal requirements and strikes the right 'balance of needs', whilst investigating ways to ensure that those most exposed to local affordability challenges have a realistic prospect of securing a home	April 2023 (quarterly informal reviews during the lifetime of the strategy)	Head of Service / Housing Needs Manager / Hampshire Home Choice Manager	Staff time	Using data from the Housing Strategy Evidence Base & Review of Homelessness 2019 to target areas of the allocations policy for review	The Allocations Policy achieves the right balance of priorities. The Allocations Policy supports the Council's strategic aims.	The Allocations Policy remains fit for purpose. The Allocations Policy directly contributes to achieving the Council's strategic aims	Review of the policy commenced in December 2023. In the meantime amendments and updates have been made to ensure the policy remains lawful and fit for purpose on a day to day basis.

Work in partnership with the Private Rented Sector to increase the available supply of rented homes to meet local needs and work with landlords and their agents to provide opportunities for them to learn and network	Deliver the government funded Private Rented Sector Access project including developing an in-house 'Social Lettings Agency' model	6 monthly and April 2021	Head of Service / Housing Needs Manager	DLUHC funding (formerly MHCLG)	Launch of TV Lettings, a local lettings agency. Consult with private landlords and letting agents through periodic forums, and use feedback to inform future provision. Meet all DLUHC reporting requirements and establish exit strategy, including with regard to ring-fenced Homelessness Reduction Grant	Increase in the number of private landlords and agencies accommodating our clients. Pre-tenancy training for 40 single people with history of rough sleeping. Increased tenancy sustainment	TV Lettings – a new service for landlords and tenants. Increased number of households diverted from and moved on from temporary accommodation. Focused PRS project operating sustainably as a 'social letting agency' within Housing Options service	Complete. The funding from Private Rented Sector Access project has been utilised and TV Lettings continues in operation, funded from the Homelessness Prevention Grant.
	Deliver Private Rented Sector Landlords & Letting Agents forums and other networking opportunities for private landlords; promoting the events widely and using them to consult the Private Rented Sector on issues that are affecting them	3 forums per annum	Housing Options Team / Private Sector Housing Team	Staff time	Forums to be held every 4 months to enable discussion of key issues and to receive feedback on emerging pressures and the Council's services	Good communication with landlords and letting agents to highlight any key issues and discuss national policy changes. Contribute to good relationships with the Private Rented Sector to ensure good supply of good quality rented housing in the borough	Good supply and standard of rented accommodation in the borough to meet local needs	Landlords forum hosted in autumn 2022, with a further forum to be held in 2024. TV Lettings Officers hosting regular coffee mornings and drop-in sessions for potential landlords.
Actively promote high standards in the rented sector and take appropriate action where those standards are not being met	Support and encourage new, high quality and well managed Houses in Multiple Occupation in the local area, whilst licensing all HMOs that are subject to mandatory licensing	Ongoing	Private Sector Housing team	Staff time	Review all current data held by the Council and formulate action plan in combination with the Housing Stock Condition Database (HSCD)	Additional high quality HMOs and improvements to existing HMOs in the borough	Good quality private rented accommodation that meets health and safety requirements	Ongoing
	Monitor standards in the rented sector and take robust enforcement action where necessary to tackle disrepair, poor housing conditions and criminal landlords	Ongoing	Private Sector Housing team	Staff time	Monitor service requests received regarding poor housing, identify trends and consider action as necessary	To improve housing standards in the borough	Good quality private rented accommodation that is energy efficient, and in good state of repair	Ongoing
	Ensure the Private Rented Sector meets the requirements of the Energy Efficiency	Review to commence April 2020	Private Sector Housing Team	Staff time	Review data held in Housing Stock Condition Database and formulate an	To improve housing standards in the borough	All private rented properties with an appropriate energy efficiency rating.	Funding has been secured through the Warmer Homes Consortium for the

	(Private Rented Property) (England & Wales) Regulations 2015, and raise awareness of grants available to residents to improve their homes in terms of energy efficiency				action plan to target those properties who do not meet the requirement		Reduction in fuel poverty. Reduction in cold related illnesses	HUG2 scheme, which provides energy efficiency measures to households off the gas grid. The scheme is being publicised across Test Valley, with mailshots being sent to 4000 households across the borough.
Promote energy efficiency in residential homes, the Council's Home Energy Conservation Act (HECA) Action Plan initiatives, and actively support local people to access Energy Company Obligation funding	Review and promote initiatives contained in the Council's HECA Action Plan and actively support local people to access Energy Company Obligation (ECO) funding	Ongoing	Private Sector Housing team	Staff time	Reviewed regularly; next action plan update to be published 2021	To reduce carbon emissions and reduce the incidence of fuel poverty	Improvement in energy efficiency in domestic properties across the borough	Ongoing. Update on Action Plan was provided in 2021, and further updates in progress Feb 2024.
Support people with disabilities to remain in their homes through the provision of aids and adaptations and make effective use of the Better Care Fund to meet local need	Provide an effective and efficient Disabled Facilities Grant process including promoting the grants programme, and make effective use of the Better Care Fund to meet local needs	Quarterly reviews	Private Sector Housing team	Staff time	Regular review at staff 1:1s and appraisals. Quarterly performance monitoring and reporting. Year end performance monitoring, analysis and reporting	To utilise grant funding to assist customers to remain living independently in their own home	Customers able to remain living independently. Reduced hospital admissions	Staff costs have been capitalised against the Better Care Fund, enabling the addition of further resource in the team to deal with the demand and backlog for DFG's. DFG spend is monitored and recorded quarterly, and amendments to the policy have resulted in more residents benefitting from grant, and the Better Care Fund spend being maximised.
	Work with Registered Providers to deliver low-cost aids and adaptations in their housing stock to support their tenants, and develop improvements in the recording and	Over lifetime of the Strategy	Private Sector Housing Team and Housing Development Team / Registered Providers	Staff time / RP involvement	Review current adapted stock details. Review provision of new aids and adaptations to RP stock on annual basis. Aids and adaptations info reflected in property adverts on	Comprehensive record of all adapted stock in the borough	Ability to make best use of adapted stock and meet a range of needs.	No progress yet on obtaining detailed information from RP's on their adapted stock. Aster continues to provide some adaptations in their

	identification of adapted units within the existing affordable housing stock				Hampshire Home Choice			existing stock at their expense. Ongoing discussions being held with Aster to ensure that processes are effective.
Bring problematic empty homes back into use	Develop and update the Council's approach to bringing problematic long term empty properties in the borough back into use	Ongoing (Empty Homes policy adopted December 2019)	Private Sector Housing Team	Staff time	Review of internal policies and procedures to ensure streamlined approach. Identify and target specific long term vacant and problematic properties.	Actively working with owners of long term and problematic empty homes to bring them back into use, with reference to the Empty Homes Policy.	Reduced level of empty homes in the borough. Ability to take enforcement action where needed.	Ongoing

THEME 3: Meeting the challenge of an ageing population	What we will do	When will we do it?	Who will deliver this?	Resources	Milestones	Target/Outcome	What would success look like?	Progress update February 2024
Understand the housing aspirations of people aged 55 and over, who may be eligible for older persons housing and understand local need in partnership with Hampshire County Council, to establish demand and identify opportunities for future schemes.	Review information available on housing needs for older people in the borough, including a clear understanding of Hampshire County Council's approach to extra care housing. Explore barriers to downsizing.	Alongside review of Strategic Housing Market Assessment	Housing Development team / Planning Policy team	Staff time	Meet with HCC to review their older person's strategy and longer-term approach to extra care or other forms of supported housing for older people. Work with Planning Policy to ensure that a new Strategic Housing Market Assessment will be able to identify needs and trends	A clear understanding of the housing needs of older people	Successful joint working with Hampshire County Council to identify needs and deliver a range of accommodation to meet those needs.	Proposed new Local Plan policies will better address the need to deliver a range of housing to include housing for older people.
	Conduct satisfaction surveys with residents of older person's affordable housing in the borough to ensure that the type of affordable housing delivered is still appropriate to meet the needs of the ageing population.	Apr 25	Housing Development team	Staff time	Survey residents of older persons' developments completed within the last 5 years.	To ensure that negotiations of new affordable homes for older people take account of the changing needs of the older population and accommodation is fit for purpose.	Policies for delivery of older persons housing that can provide fit for purpose accommodation close to amenities, and that enhances the experience of tenants and enables them to live independently.	No progress to date
	Work with partners to deliver events that promote affordable	Ad-hoc events	All housing teams	Staff time	Regular reviews across housing service for opportunities to	Providing older people with opportunity to make	Being able to provide older people with options to suit their	Ad-hoc events to be considered where appropriate.

	housing options for older people and to seek their views, including understanding their housing aspirations. Also use the event to promote other housing initiatives such as grants to improve their existing home.				attend events, including use of Community Engagement services to reach into local communities. Discuss potential joint approaches with RP partners to deliver housing events.	informed choices on their housing solutions and to access any grants available to them.	needs, including access to financial assistance to improve their existing home	
Ensure new affordable housing for older people adequately meets future needs (including mobility needs and issues such as dementia), in locations close to local amenities, and of a design and type that is attractive to older people	Investigate good practice elsewhere; including where schemes may have been delivered for a mix of ages and household types, successfully integrating older persons housing into a mixed community	Ongoing	Housing Development Team	Staff time	Use Registered Provider partnership to access evidence of good practice. Review opportunities on new developments which are providing affordable housing	Providing balanced and sustainable communities where residents can provide support to each other.	Mixed tenure developments where older people are able to benefit from younger households living in close proximity, and where residents in the community help each other	Ongoing. Each site is dealt with on a case by case basis. Using feedback from RP partners where appropriate.
	Review potential for an Extra Care Scheme in Andover town centre to support a mixed and vibrant community as part of future regeneration	Discussions to commence during 2021	Housing Development team / Hampshire CC/ Planning	Staff time	Consult with Hampshire CC on longer term strategy for extra care housing. Assess needs in the area Consider other housing options Consider proposal in line with other planning considerations	Suitable and affordable housing for older people who have an identified care need	A modern and fit for purpose housing facility where older people can live independently while accessing support, together with communal services which can also benefit the wider community	Ongoing discussions regarding Andover town centre regeneration scheme.
	Work with partners to deliver and allocate Extra Care homes at the Nightingale Lodge scheme in Romsey	May 21	Housing Development team and Housing Options team	Staff time	Monitor progress of development Nominations to completed units Monitor grant spend	Occupation of all units at Nightingale Lodge	A fit for purpose extra care scheme providing accommodation and support for older people	Development now complete
Develop a range of alternative housing options for older persons, actively encouraging downsizing to free up family homes	Work with Registered Providers to identify, and then consult, tenants who are under-occupying affordable homes by 2 or more bedrooms, to understand what would encourage	Apr 22	Housing Options	Staff time. Potential incentives	Identify level of under occupation. Consider options with RP partners Consider incentives to offer residents to downsize.	Depending on the outcome of the consultation it may be necessary for further representation to be made to seek budgets for incentives.	Better use of stock including releasing larger homes for families in need.	Outstanding. However, under-occupancy figures are low. Registered Provider partners are not currently offering any financial incentives to downsize.

	them to move to a smaller home							
	Identify opportunities on new development sites to deliver a small proportion of affordable bungalows that could be ringfenced for people who are downsizing from family sized affordable homes in Test Valley	Through lifetime of Strategy	Housing Development team	Staff time	Consider extent of under occupation in the borough. Consult with RP partners regarding delivery of bungalows. Consider any requirement for a policy review as part of review of Local Plan.	Affordable homes to meet local needs of older people, and release of larger affordable homes for families.	New affordable homes that enable older people to remain living independently in their local area in accommodation that is affordable for them to run. Increased availability of family sized homes to meet needs of families on the housing register.	To be considered on a site by site basis
	Review the mix of housing needed in the borough as part of the next Revised Local Plan	2021/22	Housing Development team / Planning Policy team	Staff time	Review Strategic Housing Market Assessment and housing register. Analysis of previous delivery / affordability. Development of revised policies	Robust policies to secure homes to meet local needs	A range of housing that meets identified needs	This has been addressed through the work on the new Local Plan policies which are due to go out for consultation in early 2024.

THEME 4: Preventing and relieving homelessness and rough sleeping	What will we do	When will we do it?	Who will deliver this?	Resources	Milestones	Target/outcome	What would success look like?	Progress update February 2024
<p>Key Themes: Improve health & wellbeing, building on skills, empowering communities to thrive</p> <p>Drive innovation across the local system of public services through effective partnership arrangements</p> <p>Support people to remain in their homes, or to move into the right accommodation at the right time</p>	Deliver the aims of the Council's Preventing Homelessness & Rough Sleeping Strategy 2020 to 2023	Dec 23	Housing Manager / Social Inclusion Partners / Registered Providers / DWP / Hampshire County Council / Hampshire Constabulary	Identified within the strategy & delivery plan - including MHCLG (now DLUHC) funding for the purposes of preventing and relieving homelessness	All relevant milestones are contained within the Preventing Homelessness & Rough Sleeping Strategy Delivery Plan	Incidences of homelessness and rough sleeping are minimised, along with the number of households in temporary accommodation (including the use of bed and breakfast).	Effective deliver of the Council's Preventing Homelessness & Rough Sleeping Strategy. Minimal levels of homelessness and rough sleeping, temporary accommodation and the use of bed and breakfast.	Preventing and relieving homelessness to be a high priority. This Housing Strategy theme benefits from a separate standalone Preventing Homelessness & Rough Sleeping Strategy including a delivery plan that sets out how the Council and its partners will prevent and relieve all forms of homelessness

Develop local partnerships to ensure no-one has to sleep rough in Test Valley								
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