

# Test Valley News

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### **GOLD AWARD FOR VISITOR CENTRE**



## Romsey has turned heads recently as news of its impressive range of award-winning projects hit the headlines.

Colleagues at the Visitor Information Centre (VIC) in King John's House, Romsey, have won a gold award for their excellent service to tourists and residents in Test Valley. The centre, which is funded by Test Valley Borough Council, was awarded the highest accolade in the 2017/18 Beautiful South Awards in the Visitor Information Service of the Year category after its facilities, website and overall quality of information given to customers were judged. The centre was refurbished last year to offer its 55,000 annual visitors even more information about local

attractions and places of interest. The VIC has now been entered in the Visit England national awards.

Romsey has also been recognised as the first town in Hampshire to be coach-friendly. The Confederation of Passenger Transport UK has awarded the certificate to the town following the installation of coach-friendly traffic signs, dedicated drop-off points and large parking bays at the Rapids. The submission was supported by Romsey Future, which has an aim to encourage more visitors to the town.



Local resident Natasha Weyers saw her stunning photograph of the starling murmuration at Fishlake Meadows appear in national and local media, and online. Read more about plans for the nature reserve on page 3.

### **TOWN MILLS RIVERSIDE PROJECT**

An exciting project to create a new riverside park on the banks of the River Anton at Town Mills, Andover is taking shape.

Test Valley Borough Council and Hampshire County Council are working together to investigate improvements and identify how traffic could bypass this part of Andover in order to open up the River Anton at its most prominent position at Town Mills.



Enhancing the riverside walk, celebrating the heritage of Town Mills and its river connection and creating an attractive park where people can stay and play, picnic and enjoy the river will also be considered in the plans.

Local residents and businesses were consulted on suggested improvements to Town Mills last summer and the positive feedback has encouraged the Councils to look at a wider improvement package than originally considered.

www.hants.gov.uk/transport/transportschemes/andovertownmill

Leader of Test Valley Borough Council, Councillor Phil North said:

"The River Anton is a fantastic natural asset at the very heart of Andover Town Centre running through the historic area of Town Mills.

"Making the River Anton a focal point in the town has been identified as the number one priority through the recent development of the Andover Vision – a twenty year place-shaping strategy developed by a partnership of local organisations and thousands of residents launched in April 2017.

"Enhancing the river space at Town Mills is so much more than just about the river. The Council and Andover Vision see this opportunity as being an important springboard to delivering future long-term benefits that will improve the overall vitality and offer of the town."

Leader of Hampshire County Council, Councillor Roy Perry, said:

"Hampshire County Council is happy to support the Andover Vision, set out by Councillor North. As a former Leader of Test Valley myself, I have been interested and impressed to see all the good work being done in Andover, by Councillor North and his team.

"We acknowledge it is important to identify how traffic can be removed from the river frontage in the Town Mills area, and the first step in this process will be to do some technical feasibility work into options like a new access to the car park.

"Once we have developed some initial ideas, it will be essential to hear the views of local residents and businesses on the options. Hampshire County Council has a dedicated fund to help the market towns of Hampshire, and Andover would be a very worthy recipient of support."



# LEISURE CENTRE TAKES SHAPE



Contractors are currently installing the steel frame that forms the shell of the new state-of-the-art Andover Leisure Centre, with the full exterior scheduled for completion by summer. Internally, the swimming pools are being constructed before the partitions, and the mechanical and electrical fittings are installed.

This work follows a ground-breaking ceremony for the centre, where children from Anton Junior School decorated and buried a time capsule before helping the Mayor of Test Valley, Councillor Carl Borg-Neal, to bury it in the rubble. The event was attended by representatives from the

Peter Pan Club, Andover Swimming Club, construction partners and other stakeholders.

Test Valley Borough Council's Community and Leisure Portfolio Holder, Councillor Tony Ward, said: "We are now on a journey taking us from the demolition of some old, outdated buildings towards a fantastic multi-million pound Leisure Centre that our residents expect and deserve. There has been a lot of hard work to get us to this point and we can now see the shape of things to come!"

The existing leisure centre remains open to the public throughout the build, with the gym, exercise classes, squash courts, crèche, café, Merlins Kingdom and treatment rooms still available.

To watch a fascinating time lapse video of the building work, visit www.facebook.com/TestValleyBC

### RARING TO GO IN ROMSEY

Romsey Rapids Sports
Complex has benefited from a
£275,000 investment which has
seen the old gym completely
refurbished and replaced
with the latest state-of-the-art
equipment.

The revamped gym now enjoys cuttingedge kit including the Watt bike - which uses leading technology to give the resistance and sensation of riding on the road – and Techno Gym Skill Mills that build power, speed, stamina and agility in the form of High Intensity Interval Training.

The Watt bikes were designed alongside British Cycling, Olympic cyclists and world-renowned sports scientists and are claimed to be the most authentic 'ride feel' in the world. What's more, the group cycle studio has been refurbished to offer a more modern exercise experience.

### STILL **SWIMMING**

Hundreds of people have been enjoying Andover's temporary swimming pool since it opened in October last year. On average, 240 adults are using it for lane swimming every week and 700 children are signed up to weekly swim sessions.

Community and Leisure Portfolio
Holder, Councillor Tony Ward said:
"I am delighted that residents are
enjoying the pool and think the word
"temporary" belies the end product.
If you haven't used it yet, I would
encourage you to do so and take
full advantage of having this facility
available until the new swimming
pool opens in spring 2019."

Visit www.facebook.com/TestValleyBC to watch a video about the temporary pool.

### **CHARLTON LAKES**

Work at Charlton continues as improvements are made to the lakes.

We are moving silt within the lake to create more open water, and using it to enhance the lake edges for the benefit of wildlife. Once the silt has settled, a boardwalk will be installed to make it easier for people to access the water for boating, pond-dipping and other educational activities.

### KNIGHTWOOD **NEWS**

Knightwood Pre-school's new purpose-built facility was officially opened in November by local MP, Caroline Nokes, Leader of Hampshire County Council, Councillor Roy Perry, and local ward member, Councillor Alan Dowden.

Community and Leisure Portfolio
Holder, Councillor Tony Ward said:
"The new pre-school offers a huge improvement to the facilities, and peace of mind for parents in need of childcare. In addition, it means increased capacity at the Knightwood Leisure Centre where a new 25-station gym is now open to offer a more varied programme for local residents."



# A WILDLIFE WONDER

Hampshire and Isle of Wight Wildlife Trust is now managing Fishlake Meadows local nature reserve following the agreement of a long term partnership with the Council. This update about the site comes from Martin de Retuerto, Reserves Manager.

"In less than twenty years, residents close to Fishlake Meadows will have seen agricultural fields develop into a vast wetland - arguably one of the best places for wildlife in Hampshire. It is

heartening to see this oasis for wildlife now under secure public ownership and providing a place for education and quiet recreation.

The winter spectacle of starlings 'murmurating' above the skyline and descending into the reeds has offered a powerful reminder of the importance of protecting spaces for nature as well as the joy that wildlife brings to people. With peak counts of up to 80,000 birds, the Fishlake Meadows starling murmurations have drawn residents and visitors from far and wide to marvel at the acrobatic displays.

Visiting ospreys in summer generated their own following – there are few places across the

country where you can see them so close to a busy town centre. In fact, these birds tend to spend a considerable amount of time honing their fishing skills at Fishlake Meadows, unlike most other places in Hampshire where they tend to pass through.

The Hampshire and Isle of Wight Wildlife Trust has now recruited two dedicated reserve officers responsible for the nature reserve. Bob Chapman and Joanna Armson combine an exceptional level of experience and expertise, perfect for this complex wetland reserve. There are plans for path improvements along the existing rights of way, and viewing screens

and viewpoints along the barge canal. A key part of the plan is to introduce cattle, whose grazing will help to maintain the diversity of habitats in the northern part of the nature reserve."



### PLEASE THINK TWICE BEFORE FEEDING US BREAD

Feeding the ducks can be a lovely experience – especially for young children.

But the amount of waste food that is left lying around on the pavements near the Town Mills area of the Anton river is becoming an eyesore and a health hazard.

Signs are in place in the river frontage area around Town Mills asking people not to feed bread to the ducks.

Community and Leisure Portfolio Holder, Councillor Tony Ward, said: "We are trying to reduce the number of pigeons that are attracted to the bread and other food that is left for the ducks. It would help enormously if people stopped bringing food to the area as it is becoming a real health hazard.

"In addition, although it may seem like a kind thing to do, feeding bread to ducks can actually be potentially dangerous for them. Bread is the equivalent of junk food for birds and, just as with humans, too much of it can lead to weight gain and malnutrition."

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\*Orders placed by end of March 18. Not valid for use with any other offer.

# Romsey Mour town, our future

Romsey Future has brought together many active groups and organisations to create a long term vision for the town. Following an extensive community involvement process, the first vision document was agreed back in 2016.

The many benefits that have arisen from the Romsey Future process so far include people and organisations working together to develop and deliver a number of projects. These include the Romsey Rendezvous community pop-up café, the War Horse statue, kiosk, play equipment and gym apparatus in War Memorial Park, improvements to the town centre, a new, purpose-built facility for Youth in Romsey, the successful launch of the Romsey Cycle Hub and the installation of cycle stands in the town.

Another notable success has been the delivery of coach parking at the Rapids which has led to the recent national award of "coach-friendly town".

The next phase will be even more ambitious, with nine work streams working to an overall Delivery Plan - each one led by a variety of organisations in the town.

One of the major aspirations for Romsey Future was the creation of a strategic vision for the redevelopment of the south side of the town centre which includes the bus station and Crosfield Hall site.

The intention is to see whether updated community recreational and cultural facilities can be achieved through providing improved retail and town centre residential units, as well as a better solution to car parking.

A conscious decision has been made to develop this work alongside the review of the Local Plan, so that not only can it get buy-in from the community but it should make it easier to gather and collate the evidence. Currently, core data work is being undertaken on retail, car parking and site constraints.

Long term, this will all help to create a Supplementary Planning Document (SPD) for the area which will help to inform future partners about what the community wants to gain from development in the area.

In the meantime a large scale community involvement exercise will take place during the summer of 2018.

Deputy Leader of the Council, Councillor Nick Adams-King said: "Strong community spirit is one of the things that makes Romsey special and we want to encourage even more people to have a say in the town's future. As the headline says – it is "our town, our future", so please come along to one of our stakeholder meetings and see how you can get involved."

Visit www.romseyfuture.org or get in touch with us at RomseyFuture@testvalley.gov.uk.

Read more about Romsey community initiatives on page 5.

# Andover Vision

## Your aspirations, your future, your town

It's been a year since the Andover Vision 20 year strategy was launched, so it's a fitting time to look back at what has been achieved and look forward to the exciting projects on the horizon.

Some readers may remember the original Andover Vision beginning in 2005. At its core was a partnership of local residents, businesses and stakeholders delivering a variety of benefits including the Lights Theatre and the cinema.

Fast forward - and between April 2016 and April 2017, more than a thousand people in the town gave their views on how to make Andover an even better place to live.

The result was the development of five key ambitions for the town:



- 1. Being part of a connected community—a connected Andover that inspires pride, celebrates diversity and is a community where everyone is welcome and wants to join in
- 2. Having a great green environment an Andover that enhances its green and recreational spaces and nurtures its natural environment
- 3. Being part of a thriving town centre an Andover town centre that offers a unique experience and showcases its retail, leisure and heritage offer from day into evening
- 4. Supporting business, jobs and skills in the town an enterprising Andover which builds on its great location and which encourages business and new talent to start, grow and flourish
- 5. Access to great health an Andover where people live well and are able to make good lifestyle choices, with access to high quality facilities, support and information

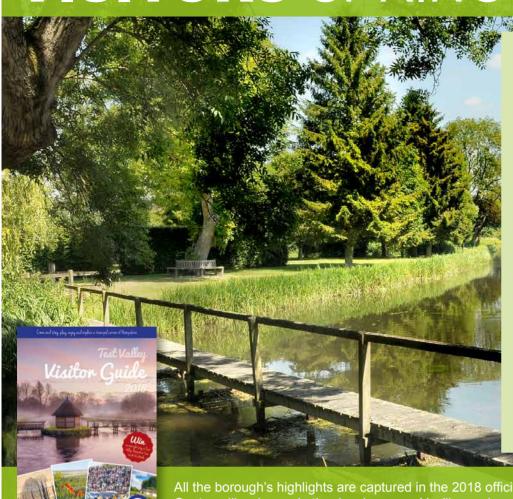
In the last 12 months, the Andover Vision partnership has developed an action plan of projects for these ambitions, as well as installing several spectacular arches in town, table tennis tables at Pocket Park and near The Lights theatre, vinyl artwork on Bridge Street at the Dragon Garden restaurant, and the Heritage Trail signs and plaques, celebrating Andover's unique history.

Leader of the Council, Councillor Phil North said: "The next 12 months will be even more ambitious with the Town Mills project, increasing access to the countryside for all Andover residents and Timebanking where time given voluntarily to help someone can be reclaimed for help from someone else at a later date."

We would love to see you at our next meeting – visit www.andovervision.org.uk for more details, or connect with us at Facebook@AndoverVision.

Read more examples of Andover Vision initiatives on Page 5.

# VISITORS SPRING INTO TEST VALLEY



Spring is one of the most beautiful times of year for rural Test Valley as flowers flourish and wildlife emerges from winter hibernation.

Our Borough offers tourists and visitors a wide range of things to do and see as well as places to eat and drink. From historic places of interest to modern restaurants and attractions, there's something for everyone in Test Valley.

The Borough is steeped in captivating stories of times gone by. Boasting an abundance of historic architecture, it has more Iron Age forts than anywhere else in Hampshire. Keen historians can enjoy a range of attractions from Andover's watermills to Romsey's King John's House and Heritage and Visitor Centre.

You won't struggle to amuse the family in Test Valley. Children will love

attractions such as Paulton's Park,
Sir Harold Hillier Gardens, the Museum
of Army Flying and Gecko Climbing
to name a few. The beauty of such
wonderful landscape means Test
Valley is the natural rural retreat for
countryside lovers. Whether you're a
serious rambler, cycling fanatic or a
family looking for a new adventure,
there are plenty of open spaces,
woodlands, walking trails and cycle
routes to explore.

Wine connoisseurs will be spoilt for choice as the borough devotes more than 250 acres of land to wine growing. Whether your chosen tipple is sparkling or still, red, white or rosé, there's a vineyard for every taste. Cottonworth, Danebury, Somborne Valley and the Leckford Estate are all must-visit attractions for wine lovers.

All the borough's highlights are captured in the 2018 official Test Valley Visitor Guide which is now available from Visitor Information Centres, libraries and other local venues. You'll even have the chance to enter a prize draw and win a fantastic overnight stay in a beautiful hotel in Chilworth. Congratulations to Derek Randall - a Chichester resident who visited Test Valley last year and won the 2017 prize draw!

## **ANDOVER** AND ITS ASSETS



Running through the centre of the town, Andover High Street sits at the heart of a vibrant, unique town offering independent retailers, thriving coffee shops and small businesses.

It has seen significant improvements in recent years, with colourful new arches to entice shoppers into the narrow alleyways off the main High Street and plans to introduce a Business Improvement District to the area. A new community toilet scheme is in place, meaning facilities are cleaner, safer and open for longer, and improvements are in the pipeline for the Town Mills part of town. The heritage trail has been made clearer and easier to follow, and new outdoor fitness equipment is being installed.

Four arches have been designed to signpost visitors to the shops and businesses off the main town centre.

George Yard, Union Street, Globe Yard and Waterloo Court (High Street) all now have impressive entrances, and plans continue for Black Swan Yard, Shaw's Walk, King's Yard and Waterloo Court (Bridge Street).

The popular Farmers' and Crafts markets have been re-branded as Artisan markets for 2018. Local artisans, producers and crafts people will continue to offer visitors all kinds of products including jewellery, flowers, handmade soft furnishings, plants, beverages, bread and confectionary on the third Sunday of the month from March to December. The Business Fairs will come to town on Friday, 11 May and 7 September this year which will help local companies who don't have a town centre presence to showcase their work to a wider audience and to network with other traders.

### **COMMUNITY SPIRIT IN ROMSEY**



Through generous grants from the National Lottery, local businesses and the Council's Community Asset Fund, Romsey Men's Shed has been able to build a brand new venue and outdoor work area where it can complete its community projects. The group has so far completed a range of tasks from helping to restore the river bank to making a mud pie kitchen for toddlers.

Businesses in the town centre have worked together to make Romsey the first ever Makaton-friendly area in the country, where more than 30 organisations, including officers at Test Valley Borough Council, have pledged to use the hand signing language they've learnt, in order to communicate with their customers and visitors who require this support.

Cycle stands have been installed in the town to encourage more people to get out and about on their bikes. Cyclists can now find secure places to lock their bikes in the War Memorial Park, Viney Avenue and The Hundred. On the subject of exercise, new outdoor fitness equipment has also been installed in the War Memorial Park for residents and visitors to enjoy keeping fit for free.

In addition, residents and representatives from a range of organisations including Neighbourhood Watch, Scouts and Age Concern have been sharing ideas and practices to help the development of an emergency plan should the town suffer any difficulties. Although we hope such plans don't require implementing, Romsey is a fantastic example of true community spirit in action.

### A BIG WELCOME TO BUDDY

Our Environmental Service has welcomed a brand new addition to its Love Where You Live campaign in the form of a large litter bin!

Buddy is the fun new mascot that will visit local community groups, organisations and schools to encourage everyone to take responsibility for keeping their area clean and free from litter.

Buddy has joined the team to celebrate Love Where You Live's seventh anniversary. As well as thanking more than 200 Community Litter Pickers that have been involved in the project, Buddy will continue to raise awareness of events and activities that you can get involved in. Buddy's first appearance was at a Stockbridge Sparkle Day in February where nearly five tonnes of litter was cleared.

Children from across the borough chose Buddy's name by voting for their favourite name from three options.



Watch a video about two of our Little Litter Pickers at www.facebook.com/TestValleyBC



Harrow Way is widely acknowledged as a very successful school dedicated to the achievement and well-being of all of its students.

We are a Mathematics and Computing Specialist School as well as being recognised by the Geographical Association as a Centre of Excellence and the National Arts Council with their prestigious Artsmark Gold Award. In addition we have been awarded Healthy School, a Bronze Award with the Teacher Development Trust, Unicef Rights Respecting School, Secondary Geography Quality Mark 2017 status and are a member of the Network of Teaching Excellence in Computer Science.

Come and discover what makes this school so special and join in our success.

Visitors to the school are always welcome.

Please contact us to arrange a tour.



Harrow Way
Community School

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### WHAT HAPPENS TO YOUR WASTE?



# Each week, we empty more than 53,000 bins from households across the borough - that's more than 2.7 million collections every year!

Our Environmental Service also maintains a network of more than 100 local recycling centres to collect glass bottles and jars, textiles, media and books, cartons and aluminium foil. In 2016/17, we collected more than 2,500 tonnes of glass for recycling.

We are incredibly proud of our waste collection service and our very low percentage of missed bins. If we do miss your bin, we resolve the matter as quickly as we can, often on the same day, or we explain why we've not been able to collect your waste on that occasion.

So what actually happens to all this waste after we've collected it?

First off, the waste from your black bin is transported to one of just three Energy Recovery Facilities in Hampshire. These facilities safely burn the waste and use the heat to create steam, in turn generating enough electricity to power 53,000 homes each year. The ash that is left typically contains glass, metals and stones which are then screened and re-used for construction purposes where possible.

Your brown bin is emptied every fortnight and your aerosols, cans, tins, paper, card and plastic bottles are transported to the Materials Recovery Facility in Alton. Here, the materials are separated using a combination of manual and automatic processes including magnets, conveyor belts and lasers before they are baled up for recycling.

Our new Waste Strategy 2018-23, which is available at www.testvalley.gov.uk, documents the vast amount of successes recorded from the past and outlines the steps we need to take to continue improving. As a borough, we're performing well in Hampshire and we've adapted to the increasing number of houses we serve seamlessly. We couldn't achieve all this without you – our residents – who continue to take environmental issues seriously and help us to set an example of good practice, so thank you; please keep up the good work!

### A CULTURAL QUARTER FOR ANDOVER

It's an exciting time for Andover as Test Valley Borough Council is looking to re-develop a significant area of the town as a Cultural Quarter.

This could include a new Lights theatre, eateries with outdoor seating arranged around a landscaped plaza area, together with facilities to complement those in the new Leisure Centre.

Soon after the Council announced that it would invite developers to conduct a market engagement exercise for the former Magistrates' Court site, two neighbours, Andover College and Leader of the Council, Councillor Phil North, said:

"The combined sites in this location represent an exciting prospect for a major redevelopment. We look forward to presenting ideas to the public and hearing their thoughts before any decisions are made."

Simplyhealth, asked for their sites to be included in the project.

The Council has hosted a number of dedicated days in order to explore ideas put forward by developers for a Cultural Quarter. Once the ideas are formalised, public consultation will then take place to help shape which proposals to pursue.

LEARN

# TRADITIONAL CHINESE MEDICINE AVAILABLE IN ROMSEY

Residents of Romsey have the opportunity to explore traditional Chinese medicines to combat ailments, thanks to a new shop that specialises in natural remedies.

Dr Yanbing Li works with herbal medicines, candles, reflexology and traditional Chinese methods to rebalance chemicals in the body. Her treatments take a holistic approach to health in the form of therapeutic techniques such as acupuncture and massage, and her high levels of allergy testing mean that customers can trial remedies in advance to make sure they achieve the right results.

Romsey Abbey ward member, Councillor Ian Richards, presented Dr Yanbing with the first instalment of Test Valley Borough Council's £1,000 Independent Retailer Grant at her clinic at 35 Church Street.

Recipients of the £1,000 Independent Retailer Grant receive £500 after three months of trading and a further £500 six months later. To be eligible for the grant, new or existing independent businesses must occupy a town centre ground floor unit which has been vacant for at least one month. Qualifying businesses include shops, restaurants and cafes.

### INDEPENDENT RETAILER GRANT

In Andover, Agnes
Winchcombe and her
business partner Victoria
Ross have received the
second instalment of their
Independent Retailer Grant.

The pair are celebrating almost a year of trading as Indiglow, a Yankee Candle business, at 2A Newbury Street.

Andover St Mary's ward member, Councillor Iris Andersen, presented them with the second instalment of the grant and said:

"Agnes and Victoria are doing a fantastic job of establishing Indiglow as a popular town centre shop - it smells gorgeous as you walk through the doors! I'm very pleased to present this grant to the two of them and I wish them all the very best."

# GIN IS FLAVOUR OF THE MONTH FOR BUSINESS START UP



An Andover entrepreneur has opened a new online business that leaves gin lovers spoilt for choice.

After a 22 year career in the RAF, Alison Targett took the plunge to launch online drinks business, The Gin Stall. Her new venture offers customers a range of delicious gins from mixed spice and ginger through to flavours including raspberry, rhubarb and plum.

Harroway ward member, Councillor Carl Borg-Neal, presented Alison with Test Valley Borough Council's £750 Business Incentive Grant.

Carl said: "Alison has done a fantastic job in sourcing gins from local distilleries as well as throughout the UK. I wish her all the best with her new business."

Alison added: "I'm really enjoying exploring the different flavours of gin from all over the UK and Europe. There are so many varieties available so it's great to make these more accessible for my customers. The support has been fantastic and I am looking forward to what's to come in 2018."

The Council's Business Incentive Grants are available to anyone looking to set up heir own business in Test Valley. Anyone who successfully applies for the grant will receive a grant of £750 if their business is still going strong six months later.

### BROADBAND BOOST

More village residents will soon be able to access super-fast broadband, thanks to Virgin Media's Test Valley Virtual Town project.

Virgin Media is installing broadband infrastructure in Wherwell, Chilbolton, Goodworth Clatford, Stockbridge, King's Somborne and Michelmersh & Timsbury and aims to have this part of the project completed by the end of the year. The second phase, due to take place in 2019, will connect Houghton, Broughton, West Tytherley, Winterslow

and Firsdown.

Improving access to broadband is high on the Council's agenda and is prominently featured in its brand new economic development action plan. As well as supporting the Virtual Town initiative, the Council is also supporting Hampshire County Council's bid for government funding for fibre to business premises. This follows on from the success of BT's initiative which aims to achieve 95% of the county's population having access to superfast broadband.

Find out more about both initiatives at www.tvneedforspeed.co.uk and www.hampshiresuperfastbroadband.com.

## **NEW LIGHTING FOR HALL**

Ampfield Village Hall has brand new lighting in its main hall, thanks to help from a Councillor Community Grant worth nearly £350.

The project has seen the lighting upgrade to LED energy-efficient bulbs, which can be adjusted and dimmed to suit the activity taking place in the hall. The new lights benefit all hall users,

particularly those who attend arts and crafts classes where the perfect lighting can make a big difference. In addition, the trustees of the Village Hall will benefit from reduced energy costs which will help to maintain affordable hiring fees.

The grant was awarded by Ampfield and Braishfield ward member, Councillor Martin Hatley.

### **FUNDING FOR RURAL BUSINESSES**

Rural businesses in Test Valley could be missing out on a significant funding opportunity that helps to deliver capital projects.

The EU's LEADER programme offers grants of 40%, up to £100,000 towards a total spend of £250,000.

So far, funding has been approved for 10 projects in Test Valley, worth more than £300,000, including building a farm shop, upgrading dairy farming equipment, creating visitor accommodation and purchasing manufacturing machinery.

Anyone interested in finding out more should email Emily Preston (for central Test Valley), at <a href="mailto:emily.preston@hants.gov.uk">emily.preston@hants.gov.uk</a> or Sally Igra (for southern Test Valley) at <a href="mailto:contact@newforestleader.org.uk">contact@newforestleader.org.uk</a>.



# LEARNING AND WORKING WITH TVBC



Did you know that the Council offers an apprenticeship programme for people to study for a recognised qualification while also gaining valuable work experience?

At the Council, we see apprentices as a vital part of our workforce that enables us to develop our future administrators, grounds maintenance operatives,

managers and other employees. Our apprentices all have a mentor and attend a monthly skills session covering topics such as communication skills, teamwork and presentation skills, amongst others.

Over the past 18 months, we've increased the number of apprentices we employ and have developed our

apprenticeship programme further.

We are the proud winners of the Apprentice Employer of the Year category in the Test Valley Business Awards and are working with three other Councils in the Hampshire Apprentice Partnership (HAP) to share best practice and to enhance the skills and opportunities available to our apprentices. We have a number of apprenticeship vacancies each year in a range of departments including HR, Customer Services, Environmental Services, Housing and Environmental Health and Finance.

Visit www.testvalley.gov.uk/apprentices for the latest information.

# THE HOUSING SERVICE IS CHANGING!

The Homelessness Reduction Act 2017 starts in April and places new duties on the Council to prevent and relieve homelessness. In light of this radical new law, we have recently changed the way our housing team works.

We are now interested in more than just housing. Of course, addressing housing related problems remains important to us, but we recognise that issues with housing are generally caused by other, underlying causes. These can be related to finances, relationships, health and other factors too. We are adopting new approaches that will help us to help you and make people feel listened to and supported.

If you are concerned about keeping a roof over your head or how to access alternative accommodation, we want to work with you to try and resolve your concerns. It is never too early to contact us for help.

The Council's housing team can be contacted on 01264 368000 and offers face to face support from both Beech Hurst in Andover and the Former Magistrates' Court in Romsey between 8.30am and 4pm Monday to Friday.

### PLANNING FOR THE **FUTURE**

Test Valley Borough Council is preparing a new Local Plan for the Borough, which will look ahead to 2036 and beyond.

In order to do this, we must collect up to date information about where we live, our residents and the people that work within Test Valley.

We will be undertaking consultation this spring. This will help us gather views on what our communities think the key planning issues are that the Borough will face over the next 20 years, and what options we have to meet them. Look out for details on the Council's website, social media and the local newspapers.

# JOBCENTRE PLUS

In February, Jobcentre Plus completed its move to Test Valley Borough Council's offices at Beech Hurst, Weyhill Road, Andover.

Already close partners, co-location will strengthen ties between the council and the Jobcentre, leading to a more streamlined service for Andover residents.

Leader of the Council, Councillor Phil North said:

"I'm extremely pleased to welcome Jobcentre Plus to the Beech Hurst site. The co-location has been achieved by adapting and making more effective use of our office space, allowing us to continue to adapt and modernise the way council services are run and to provide a better user experience overall.

"We already host several of Hampshire County Council's services and NHS Solent Children's Therapy Service as part of the national 'One Public Estate' programme. This shows the value of working together across the public sector and taking a strategic approach to asset management."



#### We're recruiting!

Are you interested in a career in childcare? We are recruiting apprentices, Level 3/4/5 and early years teachers.

Find a job you love and you'll never work a day in your life!

For more information go to: www.yellowdotnursery.co.uk/careers/index.cfm

## **DEMOCRACY** IN ACTION



Test Valley Borough Council hosted the first of three national events that showcased the results of a report that investigated the role of the councillor.

The Councillor Commission event, held at the Lights theatre, saw 75 delegates from across the region come together to discuss the findings of Professor Colin Copus of the De Montfort University, together with Municipal Journal (MJ) – a weekly publication aimed at local authorities.

Entitled *The Voice of the Councillor*, the report gives the results of a yearlong commission exploring the work of councillors across England.

Leader of the Council, Councillor Phil North, said:

"It was a real privilege to be chosen to host the very first national Councillor Commission event and we are pleased it went so well. We were able to showcase the way in which our organisational thinking is focused on people and places; how we give councillors the support and information they need to be a leader in their community and how they can make a difference. The examples of our joint partnership working as demonstrated through Andover Vision and Romsey Future were particularly well received.

"As councillors, we all have an important leadership role to play in enabling our communities to reach their full potential, and as a result, improve the quality of people's lives. This is the job for all of us, regardless of which tier of government we represent."

Similar events have since been held by Leicester City Council and Kirklees Council.



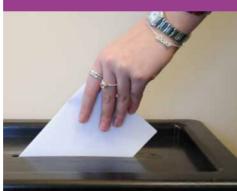
### **#VOTE100**

We are supporting several national campaigns that emphasise the importance of the democratic right to vote.

It's been 100 years since some women have been able to exercise their right to vote and cast their ballot freely. We are joining in the national #Vote100 celebrations by looking at the democratic progress made since the 1918 Representation of the People Act.

You can join the celebrations throughout 2018 in many different ways. For more information, visit www.parliament.uk/vote100.

## **GOT 5?**



Locally, our voting turnout in Test Valley has risen year on year, whether it is for Parliamentary or local elections, but we would like to increase this even further.

We regularly carry out canvassing in an effort to encourage more people to register to vote and we are supporting the Electoral Commission's Got 5 campaign which is reminding people that it only takes five minutes to register to vote at www.gov.uk/registertovote.

# LOCAL PEOPLE FIND OUT HOW TO **BECOME A COUNCILLOR**

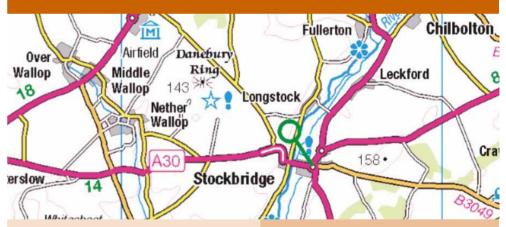


Around 40 Test Valley residents learnt about the role of councillors at workshops to inspire them to consider running for election.

Attendees heard from the Leaders of the Conservative and Liberal Democrat Groups on Test Valley Borough Council before taking part in discussions around funding local projects, community planning and developing a resilient constituency. Their knowledge was put to the test in a quiz about the borough, and they talked through a 'day in the life of a councillor' which included topics such as balancing differing priorities and communicating with constituents.

If you're interested in becoming a councillor, please get in touch with your local political party or contact the Local Government Association (LGA) if you would like to stand as an independent. Further details are available at www.beacouncillor.co.uk.

### **PARISH REVIEW CONTINUES**



Residents have been submitting comments on Test Valley's parish boundary arrangements as part of a major review of the geography of the borough.

The first round of public consultation, which invited residents to submit their thoughts and ideas about parish arrangements in their areas, closed on 29 January 2018. Since then, the Council has been forming recommendations which will be published in May and subject to further public consultation.

Any changes brought about as a result of the review will be implemented in time for the parish and town council elections scheduled for May 2019.

Councillor Maureen Flood said: "This review is all about giving local people a democratic voice by telling us what works in their parishes and what doesn't. We started with a completely blank canvas and received comments from asking us to leave things as they are right through to amending boundaries to better suit expanding communities. We are now using this feedback to produce a set of recommendations for people to comment on further. I'd like to thank everyone who has got involved so far and invite other residents to visit www.testvalley.gov.uk/cgr to see the draft proposals when they are published on 4 May 2018."

# NEWS IN BRIEF

### Calling all landlords

Do you need help making your tenancy a success? Call us on 01264 368611 to discuss your situation.

#### A Demfest date

Demfest will be held on Sunday, 8 July at Sir Harold Hillier Gardens from 11am to 4pm this year. The festival offers support to people living with dementia and their carers.

#### **Council Tax fraud**

We have been made aware of a scam offering fake council tax refunds in an attempt to access people's bank account details. Please do not give this information to anyone who calls out of the blue. If an overpayment had been made and a refund was due, the money would be refunded directly if it had been paid by direct debit, or a cheque would be sent to the bill payer's address.

## **EVENT FOR CYCLISTS**

## Plans are racing ahead for a new cycling event

Excitement is building for a cycling festival on Sunday, 22 July, where participants will be able to take part in a 15 mile family ride or a 62 mile challenge around Test Valley. The routes will start and finish in Andover High Street and will precede a fast and thrilling closed-road race for elite cyclists in the afternoon. The event will be fully managed by Halo Sports and will include chip timing, full route signage, event parking, a web results service and much more.

The date has been chosen to coincide with the Tour de France and aims to inspire and encourage more people to take part in physical activity.



### **Mottisfont**

A romantic house and gallery set in beautiful riverside gardens, with a year round events programme to suit all the family.

Heath Robinson: Dreams and Machines Until 15 April

The Woman's Hour Craft Prize exhibition 25 April - 24 June

Judith Kerr: The Tiger Who Came to Tea 7 July - 2 September

Call 01794 340757 for details nationaltrust.org.uk/mottisfont



When you visit, donate, volunteer or join the National Trust, your support helps us to look after special places in Hampshire such as Mottisfont for ever, for everyone.

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### A NEW CHAPTER FOR CHARITY

A Test Valley charity has changed its name as part of a significant re-branding exercise.

Unity, formerly known as Test Valley Community Services, will continue to offer a wide range of services from transport and shop mobility to providing guidance to other voluntary sector organisations.

Headed with the strapline 'putting unity into the community', the charity has chosen its new name following feedback from member and stakeholder consultation exercises.

The organisation was established in 1982 and affects thousands of Test Valley residents every day. Its mission is to support and encourage community initiatives that enable a strong, effective

Dorothy Baverstock, Unity Chairman, said: "The decision to change the name to reflect a modern, forward-thinking organisation was not taken lightly. To reflect the diversity of our operation, the design reflects the various aspects of our work such as volunteering, transport, charities and finance, and we are thrilled to be able to promote all our services in this way".

voluntary and community sector that embraces equality, diversity and voluntary action. One of its biggest operations is its transport offerings, with drivers available to help with shopping trips, group outings and wheelchair transport.

To find out more about how Unity can help you, visit www.unityonline.org.uk.



In Test Valley, we are fortunate to live and work in an area where there is beautiful countryside all around us to enjoy.

The Council's renewed Green Spaces Strategy will set out the value of well managed green spaces to generally improve the health and wellbeing of users.

The Government has also recognised that the overall worth of rural life 'goes far beyond its economic value'. They have highlighted the importance of public access into the countryside as a way of enabling visitors to appreciate the countryside and support and champion farmers.

One of the themes emerging from Andover Vision is 'having a great green environment'. Improving access to the countryside will help achieve this, complementing and enhancing Andover's recreational spaces. The Council has set up a Countryside Access Plan to make this a reality.

The aim is to continue our work in creating a network of green spaces for

recreation and nature conservation in and around Andover as part of a long term strategy which will:

- Make the countryside easier to get to from within Andover
- · Enhance accessibility to the countryside
- Help develop an appreciation of our diverse wildlife
- Encourage communities to take an active role in the management and care of the countryside
- Help develop an understanding of countryside activities and issues.

In order to do this, we want to hear from you. What motivates you to get out into the countryside? What are your preferred activities? What stops you getting access to the countryside from where you live or work?

Many residents are already involved in their local countryside through leisure and conservation activities. We want to talk to them as well as other stakeholders, including interest groups, borough councillors, landowners and public sector providers such as Hampshire County Council.

Consultation will be carried out in various ways including workshops, information sessions and at Andover Vision events, such as the Four Fun Fridays.

### **Council Tax 2018/19**

The Test Valley Borough Council, as Billing Authority for the Test Valley Borough Council area, on the 23rd day of February 2018, calculated and set in accordance with Section 30, Local Government Finance Act 1992 the following amounts of Council Tax for the year 2018/2019 for each of the categories of dwellings shown below.

			С	ategory of D	welling (Band	ing)		
Parish/area of	Α		С	D	Е	F	G	Н
	£	£	£	£	£	£	£	£
Abbotts Ann	1,075.74	1,255.02	1,434.31	1,613.60	1,972.18	2,330.76	2,689.34	3,227.20
Ampfield	1,085.74	1,266.68	1,447.65	1,628.60	1,990.52	2,352.42	2,714.34	3,257.20
Amport	1,070.79	1,249.25	1,427.72	1,606.18	1,963.11	2,320.04	2,676.97	3,212.36
Andover Town	1,084.91	1,265.71	1,446.54	1,627.35	1,988.99	2,350.62	2,712.26	3,254.70
Appleshaw	1,080.51	1,260.59	1,440.68	1,620.76	1,980.93	2,341.10	2,701.27	3,241.52
Awbridge	1,074.03	1,253.03	1,432.04	1,611.04	1,969.05	2,327.06	2,685.07	3,222.08
Barton Stacey	1,090.39	1,272.10	1,453.84	1,635.57	1,999.04	2,362.49	2,725.96	3,271.14
Braishfield	1,090.58	1,272.33	1,454.10	1,635.86	1,999.39	2,362.91	2,726.44	3,271.72
Broughton	1,088.69	1,270.12	1,451.58	1,633.02	1,995.92	2,358.81	2,721.71	3,266.04
Bullington	1,089.21	1,270.74	1,452.29	1,633.82	1,996.90	2,359.96	2,723.04	3,267.64
Charlton	1,073.14	1,251.98	1,430.85	1,609.70	1,967.42	2,325.12	2,682.83	3,219.40
Chilbolton	1,073.94	1,252.92	1,431.91	1,610.90	1,968.88	2,326.86	2,684.84	3,221.80
Chilworth	1,092.25	1,274.28	1,456.33	1,638.37	2,002.45	2,366.54	2,730.62	3,276.74
East Dean	1,080.08	1,260.08	1,440.10	1,620.11	1,980.14	2,340.16	2,700.19	3,240.22
East Tytherley	1,083.23	1,263.75	1,444.30	1,624.83	1,985.91	2,346.98	2,708.06	3,249.66
Enham Alamein	1,074.97	1,254.11	1,433.28	1,612.44	1,970.77	2,329.08	2,687.41	3,224.88
Fyfield	1,088.91	1,270.39	1,451.88	1,633.36	1,996.33	2,359.30	2,722.27	3,266.72
Goodworth Clatford	1,093.49	1,275.73	1,457.98	1,640.23	2,004.73	2,369.22	2,733.72	3,280.46
Grateley	1,078.39	1,258.10	1,437.84	1,617.57	1,977.04	2,336.49	2,695.96	3,235.14
Houghton	1,085.63	1,266.55	1,447.50	1,628.43	1,990.31	2,352.18	2,714.06	3,256.86
Hurstbourne	1,084.11	1,264.78	1,445.47	1,626.15	1,987.52	2,348.88	2,710.26	3,252.30
Tarrant	.,	.,	.,	1,020110	.,	2,010.00	_,, , , , , _	0,202.00
Kimpton	1,094.75	1,277.20	1,459.66	1,642.12	2,007.04	2,371.95	2,736.87	3,284.24
King's Somborne	1,091.74	1,273.68	1,455.65	1,637.60	2,001.52	2,365.42	2,729.34	3,275.20
Lockerley	1,081.19	1,261.38	1,441.58	1,621.78	1,982.18	2,342.57	2,702.97	3,243.56
Longparish	1,091.27	1,273.13	1,455.02	1,636.89	2,000.65	2,364.40	2,728.16	3,273.78
Longstock	1,078.46	1,258.19	1,437.94	1,617.68	1,977.17	2,336.65	2,696.14	3,235.36
Melchet Park & Plaitford	1,073.72	1,252.66	1,431.62	1,610.57	1,968.48	2,326.38	2,684.29	3,221.14
Michelmersh & Timsbury	1,080.81	1,260.93	1,441.07	1,621.20	1,981.47	2,341.73	2,702.01	3,242.40
Monxton	1,087.67	1,268.94	1,450.22	1,631.50	1,994.06	2,356.61	2,719.17	3,263.00
Mottisfont	1,086.87	1,268.00	1,449.15	1,630.29	1,992.58	2,354.86	2,717.16	3,260.58
Nether Wallop	1,080.01	1,260.00	1,440.01	1,620.01	1,980.02	2,340.02	2,700.02	3,240.02
North Baddesley	1,093.78	1,276.06	1,458.37	1,640.66	2,005.26	2,369.84	2,734.44	3,281.32
Nursling & Rownhams	1,075.08	1,254.25	1,433.43	1,612.61	1,970.97	2,329.33	2,687.69	3,225.22
Over Wallop	1,084.16	1,264.84	1,445.54	1,626.23	1,987.62	2,349.00	2,710.39	3,252.46
Penton Grafton	1,075.56	1,254.81	1,434.07	1,613.33	1,971.85	2,330.37	2,688.89	3,226.66
Penton Mewsey	1,087.01	1,268.17	1,449.34	1,630.51	1,992.85	2,355.18	2,717.52	3,261.02
Quarley	1,082.05	1,262.38	1,442.73	1,623.07	1,983.76	2,344.44	2,705.12	3,246.14
Romsey Extra	1,072.23	1,250.93	1,429.64	1,608.34	1,965.75	2,323.16	2,680.57	3,216.68
Romsey Town	1,086.55	1,267.62	1,448.72	1,629.81	1,992.00	2,354.17	2,716.36	3,259.62
Sherfield English	1,077.57	1,257.15	1,436.75	1,616.34	1,975.53	2,334.71	2,693.91	3,232.68
Shipton Bellinger	1,096.27	1,278.96	1,461.68	1,644.39	2,009.82	2,375.23	2,740.66	3,288.78
Smannell	1,069.27	1,247.46	1,425.68	1,603.89	1,960.32	2,316.73	2,673.16	3,207.78
Stockbridge	1,095.44	1,278.00	1,460.58	1,643.15	2,008.30	2,373.44	2,738.59	3,286.30
Tangley	1,076.53	1,255.93	1,435.36	1,614.78	1,973.63	2,332.46	2,693.31	3,229.56
Thruxton	1,091.99	1,273.98	1,455.98	1,637.98	2,001.98	2,365.97	2,729.97	3,275.96
Upper Clatford	1,072.72	1,251.49	1,430.29	1,609.07	1,966.65	2,324.21	2,681.79	3,218.14
Valley Park	1,065.30	1,242.84	1,420.39	1,597.94	1,953.04	2,308.14	2,663.24	3,195.88
Vernham Dean	1,080.69	1,260.80	1,440.92	1,621.03	1,981.26	2,341.49	2,701.72	3,242.06
Wellow	1,086.56	1,267.64	1,448.74	1,629.83	1,992.01	2,354.20	2,716.39	3,259.66
WestTytherley & Frenchmoor	1,078.17	1,257.85	1,437.55	1,617.24	1,976.63	2,336.01	2,695.41	3,234.48
Wherwell	1,080.57	1,260.66	1,440.76	1,620.85	1,981.04	2,341.23	2,701.42	3,241.70
All other parts of the Council's area	1,057.05	1,233.22	1,409.40	1,585.57	1,937.92	2,290.27	2,642.62	3,171.14

Head of Finance, Beech Hurst, Weyhill Road, Andover, Hampshire SP10 3A. 23rd February 2018.

## IT'S BRIGHT AT THE LIGHTS

The New Year started with a bang at The Lights with six out of ten shows sold out during January. The rest of the season is proving to be just as popular - so book early to avoid disappointment!

Shows to look forward to in April and May include music from The Lionel Ritchie Songbook, A Vision of Elvis, The Best of Wham! and Bon Giovi; theatre from The Pantaloons with War of the Worlds, and the acclaimed Teechers from Blackeyed Theatre Company. There is also great comedy from Tom Allen, Lee Hurst and Shappi Khorsandi – all stars of the comedy circuit and household names. Or for something new, why not try original live music in the Arena from The Mustangs or special interest speaker Johnnie Walker from BBC Radio 2, discussing the days of Pirate Radio.

Alongside the venue's professional shows are a range of Easter holiday workshops including Lego animation,



arts and crafts and a play in a day. The family theatre for Easter is Easter Bunny's Eggs Factor on Tuesday, 3 April. Join Marty MacDonald and the farmyard team for this interactive, song-filled show for young ones aged 2 to 7, with a special meet and greet afterwards!

For all your music, comedy, theatre, dance and special interest speakers, look no further than The Lights - the best of the arts live and local in Test Valley.

To see the whole programme or to find out more about The Lights, visit **www.thelights.org.uk** or pop in and chat to the Box Office team.

## **ART** IN TEST VALLEY

Public art takes many forms, from sculptures, benches, arches, gateways and railings to interactive pieces using state-of-the-art technology.

It can play an important part in developing quality environments and helping communities to engage with where they live.

Our recent projects include a troll trying to hide on the bridge between South Street and Asda in Andover, and a brightly coloured mural between Romsey Town Centre and Abbotswood that depicts poems and images inspired by local people.

Public art isn't just paintings and sculptures; it's live entertainment too. Residents told us they'd like to see more events in Andover, and as such, the Four Fun Fridays have been an August must-see for the past two years. They'll be back for 2018, so come along on one of the Fridays to enjoy the vibrant scenes in the High Street –

watch the street entertainment, dance to the music and create colourful art pieces in the great outdoors.

So what's next? Plans are progressing for new artwork at Adanac Park, Nursling, and residents should see visible progress within the next twelve months. The chosen artist will host community engagement workshops to give local people the opportunity to input ideas about what they'd like to see.

You might be wondering how such projects are funded. Does the taxpayer foot the bill? Does the Council get government grants? The simple answer is that in the majority of cases, the money comes from local developers. Whether it's a structure installed in the grounds of a housing development or town centre enhancements supported by a business park developer, the funding is specifically allocated for creative projects that benefit the wider community and cannot be used for anything else.

We hope you enjoy art in Test Valley – tell us what you think at www.facebook.com/TestValleyBC.

# What's on in Test Valley

Here's a summary of forthcoming events around Test Valley. More information about many of these events can be found at www.testvalley.gov.uk/events

The	Lian	its.	And	over

War of the Worlds The Pantaloons	15 March, 7.30pm
Bon Giovi	16 March, 8pm
Whole Lotta Shakin	17 March, 7.45pm
Teechers – Black Eyed Theatre	21 March, 7.30pm
Mayor's Variety Show	23 March, 7pm
Lionel Ritchie Songbook	24 March, 7.45pm
Easter Bunny's Eggs Factor	3 April, 11am
Tom Allen: Absolutely	6 April, 8pm
The Mustangs	7 April, 8pm
Lee Hurst: Mucking About	12 April, 8pm
A Vision of Elvis	14 April, 7.45pm
Shappi Khorsandi: Mistress and Misfit	19 April, 8pm
Westenders: The World's Greatest Musicals	20 April, 7.45pm
Johnnie Walker: Pirate Radio	21 April, 7.45pm
Land of Hope and Glory	25 April, 2pm
Flats and Sharps	28 April, 8pm

### The Plaza, Romsey

Coldplace	18 March, 7.30pm
Elvis	•
Wall of Floyd	29 March, 7.30pm
Sounds of the 60s	31 March, 7.30pm
Comedy night	6 April, 7.30pm
Blue Sky Tour	7 April, 7.30pm
The New Jersey Boys	12 April, 7.30pm
9 to 5 The Musical	17 to 21 April, 7.30pm

### Parks and countryside

Meet at Anton Mill car park	25 March, 10am to 2pm
Tree thinning, Valley Park Meet opposite Brendon Care	25 March, 10am to 12pm
Big Litter Pick, Anton Lakes Meet at main car park off Redon roundabout	7 April, 10am to 2pm
Sycamore removal, Valley Park Meet at Knightwood Leisure Centre	15 April, 10am to 12pm
River clean, Rooksbury Mill Meet at Rooksbury Mill car park	22 April, 10am to 2pm
Dawn chorus, Tadburn Meadows Meet at entrance off Eight Acres	12 May, 5am
Footpath repairs, Valley Park Meet at Skyswood Road/Woodend Way	13 May, 10am to 12pm

#### **Events information**

For events at The Lights book online at www.thelights.org.uk or contact the box office on 01264 368368. For events at The Plaza, please call the booking office on 01794 512987. For countryside events please check www.testvalley. gov.uk as these may be subject to change or for more information contact the Countryside Officers on 01264 368000.

# Council meetings 13 March to 26 April

Andover meetings are held in Conference Room One at the Council's Beech Hurst offices on Weyhill Road unless otherwise stated. Romsey meetings are held in Crosfield Hall. Meeting details are correct at the time of printing.

Please visit www.testvalley.gov.uk for up to date information.

March 201	18		
13.3.18	Southern Area Planning Committee	Romsey	5.30pm
14.3.18	Cabinet	Romsey	5.30pm
15.3.18	Licensing Committee	Romsey	5.30pm
20.3.18	Planning Control Committee	Romsey	5.30pm
21.3.18	Overview and Scrutiny Committee	Romsey	5.30pm
29.3.18	Northern Area Planning Committee	Andover	5.30pm
April 2018			
3.4.18	Southern Area Planning Committee	Romsey	5.30pm
10.4.18	Planning Control Committee	Romsey	5.30pm
11.4.18	Council	Romsey	4.00pm
12.4.18	Licensing Committee	Andover	5.30pm
18.4.18	General Purposes Committee	Andover	4.00pm
19.4.18	Northern Area Planning Committee	Andover	5.30pm
24.4.18	Southern Area Planning Committee	Romsey	5.30pm
25.4.18	Overview and Scrutiny Committee	Andover	5.30pm
26.4.18	Extraordinary Council	Romsey	4.00pm

### For your **information**

The aim of Test Valley News is to keep the Borough's residents up to date with relevant information about the public services and facilities available to them, as well as other important local news.

Test Valley News is produced and distributed by Test Valley Borough Council.

Editor: Avril MacDonald. Design: Cammegh Davies Fleming. Printing: Mortons.

Advertising: Test Valley Borough Council has certain statutory and regulatory duties. Appearance of any advertising in this publication should not be considered an endorsement from the Council of any organisation to which these duties apply.

As part of the Council's commitment to enhance and preserve the environment, Test Valley News is printed on recycled paper. For more information see:

www.testvalley.gov.uk or call the Editor on 01264 368108.

Different formats of Test Valley News are available for anyone who has difficulty reading this publication. Please call the Chief Executive's office on 01264 368108.

### Who to contact



You can contact the following at: **Beech Hurst**, **Weyhill Road**, **Andover**, **SP10 3AJ**Telephone: **01264 368000** 

Chief Executive	Roger Tetstall
Corporate Director	Andy Ferrier
Corporate Director	Carol Moore
Head of Legal and Democratic Services	Karen Dunn
Head of Estates and Economic Development	Simon Ellis
Head of Finance Services	William Fullbrook
Head of IT Services	Tony Fawcett
Acting Head of Revenues (Local Taxation and Project Enter	prise) Carl Whatley
Acting Head of Revenues (Benefits and Customer Services)	) Janice Broomfield
Head of Housing and	
Environmental Health Services	Phil Turner
Head of Community and Leisure Services	Dave Tasker
Head of Planning and Building Services	Paul Jackson
Head of Environmental Services	Paul Wykes
Head of Planning Policy	Graham Smith